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1 orders are."

- Q. Do you know whether or not Mr. Baillie by the end of his tenure was generally viewed as a successful
- 4 branch manager?
- 5 MR. CROALL: By whom? Generally viewed?
- 6 Within the Cincinnati branch?
- 7 O. Within the office.
- 8 A. Some people, probably yes; some people,
- 9 probably no. I think there were different opinions.
- 10 Q. Tell me a little bit about Jerry Butler.
- 11 What do you know about Mr. Butler?
- 12 A. As far as?
- 13 Q. You know, what's his background? Is he
- 14 coming from a marketing background? Underwriting
- 15 background?
- 16 A. He's had -- I believe he started in the
- 17 business in a claims role with the company, and then he was
- 18 in a training and education role with the company. And
- 19 with Chubb he's been in human resources, marketing, and
- 20 branch management.
- 21 Q. And is he still in the branch manager role
- 22 here locally?
- 23 A. Yes.
- Q. Now, how would you describe his level of

- 1 directed at Mr. Baillie prior to his termination?
 - 2 A. I mean, I was surprised.
 - Q. You were surprised by his termination?

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- A. Correct.
- 5 Q. Now, why were you surprised by his
- 6 termination?
- 7 A. I just -- I mean, I assume there was some
- 8 kind of process that they went through to come to this
- 9 result, and Doug was a pretty good poker player, and for
- 10 some reason he chose not to bring me into that.
- 11 Q. Meaning that, prior to learning of his
- 12 termination, he did not --
 - A. He did not confide in me.
- 14 Q. That there were any kind of performance
- 15 issues?

13

- 16 A. That there were any kind of performance
- 17 issues.
- 18 Q. And the two of you were relatively good
- 19 friends; is that correct?
- 20 A. Um-hmm (nodding head affirmatively).
- 21 Q. And would you have expected him to confide in
- 22 you if he thought he was in serious jeopardy of losing his
- 23 job?

24

A. I think that's a personal decision that he

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- 1 experience with the level of experience that Mr. Baillie
- 2 had?
- 3 A. His number of years?
- Yeah, however you feel comfortable.
- 5 A. I mean, I don't know how to answer that one.
- Q. All right.
- 7 A. I mean, I -- I don't know all of Doug's
- 8 experiences or all of Jerry's experiences.
- 9 Q. And how would you describe -- is there
- 10 a difference in management style between the two of
- 11 them?
- 12 A. I think there is.
- 13 O. How would you describe the difference in
- 14 management style?
- 15 A. I think Jerry's goals and strategies for the
- 16 future are much more defined and communicated. I think
- 17 there's probably an increased level of accountability with
- 18 employees and with the overall numbers in the branch and
- 19 people's -- you know, meeting their goals.
- 20 Q. Now, were you -- you obviously were not
- 21 consulted about Mr. -- or were you consulted at all about
- 22 Mr. Baillie's termination?
- 23 A. No.
- Q. Were you aware of any performance concerns

1 would make.

- Q. All right. Do you know now whether or not he
- 3 was given any kind of warnings or anything like that?
- 4 A. I don't know.
- 5 Q. All right. Because you've stayed in contact
- 6 with him to some degree?
 - A. I probably haven't talked to him for a year.
- 8 Q. Okay. Now, did you have after -- how did you
- 9 learn he had been terminated?
- 10 A. I was out of the office. Our son Peter was
- 11 born on the Thursday before his termination, so I was back
- 12 and forth at the hospital, and he called me at home that
- 13 night.
- 14 Q. And what do you recall about that
- 15 conversation?
- 16 A. I was surprised.
- 17 Q. Did Mr. Baillie relay to you what had
- 18 happened?
- 19 A. He said he was terminated.
- 20 Q. Did he -- do you recall whether he was
- 21 professional during that conversation?
- 22 A. He was very -- yes, he was professional.
- 23 Q. All right. So, at least prior to receiving
- 24 this telephone call, you had no suspicion or inkling that

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1 he was kind of in jeopardy of losing his job?

- A. I knew there were probably some issues, but, you know, to this extent, no.
- Q. How do you know there were some issues?
- 5 A. You know, conversations I had with Tim asking
- 6 me about certain things from a marketing standpoint.
- Q. What kind of conversations would you have 8 with Tim that you can think of regarding that?
- 9 A. I mean, a lot of it revolved around, you
- 10 know, what was going on in our production offices in
- 11 Columbus and Louisville.
- O. You mean from like a financial standpoint?
- 13 A. More of a strategy standpoint, you know:
- 14 Who's doing what? Who's responsible for what?
- 15 Q. Do you recall any particular criticisms he
- 16 had in that regard, of either your performance or Mr.
- 17 Baillie's performance?
- 18 A. Particular criticisms?
- 19 Q. Yeah. Anything more specific than what you
- 20 just said, that it seemed like general?
- A. I think the general focus of that discussion
- 22 -- I don't remember particular statements -- was, you know,
- 23 he was trying to figure out how we were managing those
- 24 offices.

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- Q. Okay. All right. Whose responsibility was
- 2 it to manage those offices?
- A. They reported to Doug.
- 4 Q. And what type of general feedback do you
- 5 think you gave him on that particular subject?
- A. Gave Tim?
- 7 Q. Yes.
- 8 A. I basically told him what we were doing, how
- 9 it was being managed, and he had questions, and I don't
- 10 remember the specific questions, but I answered them.
- 11 Q. Okay. Did you have a particular view about
- 12 how those offices were being managed that you would have
- 13 shared with Mr. Szerlong?
- 14 A. I don't recall, you know. I mean, that's a
- 15 couple years ago at least. I don't recall.
- 16 Q. Did you ever have occasion -- since Mr.
- 17 Baillie's termination, have you ever heard of anything that
- 18 Mr. Baillie has done since his termination that was somehow
- 19 viewed by whoever related it to you as being inappropriate
- 20 or wrong or unprofessional or not in the best interest of
- 21 Chubb?
- 22 A. No.
- Q. You've never -- have you ever heard about
- 24 some convention at which Mr. Baillie was manning some booth

- 1 for a charity he supported and he allegedly bad-mouthed, I
- 2 guess, Chubb in some manner?
- 3 A. I can think of -- I think I know the event.
- 4 It was probably a play at a charity for Insuring the
- 5 Children. I had a couple of children that were sick and I
- 6 went home before the play started.
- Q. Was this something called like a Big I
- 8 Convention? Do you remember like the Big I Convention?
 - A. No. I wasn't at that.
- 10 Q. You weren't at that. And you haven't heard
- 11 anything that happened there? Mr. Korte running into Doug
- 12 Baillie or anything like that?
- 13 A. I recall people talking about that he was
- 14 there.
- 15 Q. Okay. But no either positive or negative
- 16 thing?

18

- 17 A. No. They were just surprised to see him.
 - Q. Okay. Do you know why they would be
- 19 surprised to see him at some place like that?
- 20 A. Well, I mean, I think just because he was no
- 21 longer working for Chubb and didn't have a job in the
- 22 insurance, the local insurance industry.
- Q. Do you know anything about Mr. Baillie's
- 24 efforts to find employment, other than the fact that he did

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- 1 find employment?
- A. I knew he was -- I believe they set him up
- 3 with an out-placement service and he had a number of
- 4 different interviews.
- 5 O. Okay. Did he say anything -- do you recall
- 6 him ever saying anything to you that was particularly
- 7 negative about Chubb since his departure?
- 8 A. No.
- 9 Q. Okay. Have you been -- other than whatever
- 10 you've talked about with Mr. Croall, have you been -- have
- 11 you spoken to anybody else within Chubb about Mr. Baillie's
- 12 termination?
- 13 A. From time to time, it will be kind of like
- 14 watercooler talk, and I don't know that we really discussed
- 15 specifics. I think the -- what it comes down to most of
- 15 Specifics. 1 similar and the second and the seco
- 16 the time, we'd just prefer that this come to some kind of 17 settlement and move on.
- 18 Q. Have you heard from anybody within Chubb as
- 19 to Mr. Baillie's severance offer? Have you heard anything
- 20 about that other than from counsel?
- 21 MR. CROALL: And that would include inside
- 22 counsel in that exclusion.
- 23 A. Nobody's mentioned anything about severance.
- 24 Q. Okay.